

Course Outline for ISO/TS 16949:2009 Training

Course objective

This course gives an in-depth understanding of the TS 16949:2009 Audit Process. It has been specifically designed to meet the needs of the Auto Industry. Those responsible for planning and scheduling an audit program for TS 16949:2009 and those who must perform audits to TS 16949:2009 for quality assurance.

Course length

2-3 days are required to complete the ISO/TS 16949:2009 course (doing a couple of hours/day).

Who should attend?

Anyone who do not have time to allocate a full day to take a LIVE course on ISO/TS

16949:2002, wants to quickly and efficiently understand what ISO/TS 16949:2009

and ISO 9001:2008 are about, and ISO 9001:2000 are about, and wants to upgrade

his/her knowledge and expertise from QS 9000 or ISO 9000:1994 to ISO/TS 16949:2009.

The structure of the training is as follows:

- The Standard
- The Process Approach
- Scope
- Quality Management System
- Management Responsibility
- Resource Management
- Product Realization
- Measurement, Analysis and Improvement

Worldwide Course Recognition:

CALISO online training courses are recognized by all registrars and hiring companies as objective evidence of effective training on the particular standard and regulation. Since 1999, they have been the most popular and most widely used training courses in English, with over 15,000 trainees in the US and worldwide. The standards and regulations are provided online



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Course requirements

The training is optimized for Microsoft Internet explore 5.0 or higher and Netscape 4.5 or higher

Certificate requirements

The course uses a continuous evaluation method with on-going quizzes to facilitate the information retention. If your final average is equal or greater to 70% you will be issued a **training certificate**. If your final average evaluation is less than 70%, you will have to take a final exam and score above 70% to be issued the training certificate.

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